



Proud member of the Canadian Hockey League

Lethbridge Hurricanes Hockey Club | #2 2510 Scenic Drive S. | Lethbridge, AB, T1K 7V7

Position: Top Shelf Store Sales Associate | **Start Date:** First game is September 18 | **Hours:** Part-Time | **Wage:** \$15.00/hour

Company Details:

Competing in the Western Hockey League (WHL), the Lethbridge Hurricanes Hockey Club play in the Central Division in the Eastern Conference and play their home games at the ENMAX Centre. With a resurgent of community support and a return of fans to indoor sporting events, the 2021-2022 season looks to be another exciting year of hockey.

Job Summary:

The Lethbridge Hurricanes Hockey Club is looking for an energetic and outgoing individual to work Top Shelf during Lethbridge Hurricanes home games at the ENMAX Centre. Top Shelf Store Sales Associate are customer experience oriented, are able to adapt to different types of customers and resolve issues with a smile. They like to work as part of a team while improving individual skill son the sales floor. Success in this role will be measured through personal and productivity goals plus ability to provide a great in-store experience to every customer. No prior experience is required, though it is considered an asset. **Being able to commit to all 34 home games, as well as playoff games is not required but is an asset.**

Responsibilities:

- Ensuring high levels of customer satisfaction by being knowledgeable on all products offered, and teaming up with co-workers to provide excellent sales service
- Delivering sales, outstanding customer experience, and operational expectations
- Maintaining personal and productivity goals
- Connects with every customer by asking open-ended questions to assess needs
- Ability to learn and share expertise of products and trends to fit customer's needs
- Maintains an awareness of all product knowledge
- Assisting in setting up store display prior to each game
- Stocking on-floor products
- Ensuring store is clean, tidy, and easy to location product sizes
- Contributes to a positive and inclusive work environment
- Ability to work evenings and weekends is a must

To apply:

Please send your cover letter and resume to admin@lethbridgehurricanes.com. Please note that the job will close as soon as suitable candidates are found.

#CaneTrain

www.lethbridgehurricanes.com
